



Terms and Conditions

Included In Rate

Full Buffet Breakfast Included.

14% VAT Tax Included.

No percentage charged for city tax.

Optional Extra (Extra Bed & Child Cots subject to availability - Please book in advance)

Extra Bed

- Available for children between the ages of 4 - 12 years. Accommodation free of charge, will only be charged for breakfast.
- Available in all One, Two and Three Bedroom Apartments.

Child Cots

- Available for children between the ages of 0 - 3 years, free of charge.

Child Policy

- Children must be accompanied by one paying Adult.

Domestic & International Leisure Market

Payment / Deposit Policy

Summer [01 Oct – 30 Apr]

- A 50 percent deposit will be charged on date of booking.
- Balance to be paid on arrival.

Winter [01 May – 30 Sept]

- A 50 percent non-refundable deposit will be charged 14 days prior to date of arrival.
- Balance to be paid on arrival.

Cancellation Policy

Summer [01 Oct – 30 Apr]

- Free cancellation up to 31 days before date of arrival.
- If cancelled 15 – 30 days before arrival 50 percent of total price of the reservation will be charged.
- If cancelled 1 – 14 days before arrival 75 percent of total price of the reservation will be charged.
- In case of a cancellation on day of arrival or a no-show 100 percent will be charged.

Winter [01 May – 30 Sept]

- Free cancellation up to 15 days before date of arrival.
- If cancelled 1 – 14 days before arrival 50 percent of total price of the reservation will be charged.
- In case of a cancellation on day of arrival or a no-show 100 percent of total price of the reservation will be charged.

Domestic & International Groups * 10 Rooms or More

Payment / Deposit Policy

- A 10% Non-Refundable Deposit will be charged 90 days from confirmed Arrival Date.
- A preliminary rooming list and 40% payment is required 60 days before confirmed Arrival Date.
- A final rooming list and 50% payment is required 30 days before confirmed Arrival Date.

Cancellation Policy

- Cancellation - Between 14 days - 30 days before confirmed Arrival Date = 50% Charge.
- Cancellation - Less 14 days before Arrival Date & No Show = 100% Charge.

Driver | Guide Policy

- 1 x Driver | Guide room will be provided free of charge for groups of 10 paying Rooms or More.
- Driver | Guide details must be included in final rooming list.

General

- Ma-Afrika reserves the right to adjust the Rack Rate | Rate Period at any time.
- Only Rack Rates | Published | Selling Rates may be displayed on all websites.
- Ma-Afrika reserves the right to review Negotiated Rates every six months.
- Rates are quoted per room | apartment in South African Rand (ZAR).
- Rates include 14% VAT Tax.
- All Sales & Marketing material must be approved by a Ma-Afrika Sales & Marketing Representative (Text | Images).